

# EDPNET MOBILE 400 MIN / SMS



internet, fiber & telephony

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## Contract summary

- This contract summary provides the main elements of this service offer as required by EU law<sup>1</sup>.
- It helps to make a comparison between service offers.
- Complete information about the service is provided in other documents.

## Services

- Mobile calling plan for residential use.
- Including 400 voice minutes / text messages to Belgian fixed or mobile numbers, from within Belgium or the EU, 24/7.
- Roaming outside the EU roaming zone as well as international calls are blocked by default. A written request for activation thereof can be submitted.
- VAS numbers blocked by default; possibility to be activated afterwards via [my edpnet](#).
- No mobile data included.
- Mobile usage can be monitored via [my edpnet](#).
- Fair use means that an edpnet Mobile subscription is only intended for individual use by a private edpnet customer. It is not intended for use that is inconsistent with that expected of a normal private user. In case of unreasonable use, edpnet reserves the right to suspend and / or terminate the agreement and / or to take other measures. For more details, we refer to article 13.3 of the [edpnet Mobile conditions](#).

## Speeds of the internet service and remedies

Not applicable.

## Price<sup>2</sup>

- Subscription fee € 4,00 per month
- Rates outside bundle
  - o call charges € 0,10 / min.
  - o SMS € 0,10 / SMS
- Calls / SMS to edpnet Mobile customers from Belgium Free of charge
- Calls to emergency numbers Free of charge
- Consult the rates for international calls via [this PDF](#)
- Consult the rates for calling VAS numbers on [this page](#)
- Listening to voicemail
  - o within Belgium Free of charge
  - o from abroad Roaming charges for a call to Belgium
- Keeping your current number Free of charge
- Billing
  - o calls within Belgium Per second
  - o calls within the EU Per second, after the first 30 fixed seconds
  - o calls outside the EU Per 15 seconds

## Duration, renewal and termination

- The agreement has an initial term of one (1) month from the effective date. In the event of termination within the initial term of the contract, the volume included but not consumed will not be reimbursed pro rata.
- Without written notice before the expiry date of the minimum contract period, the contract will automatically be renewed for an indefinite period, after which it can be terminated at any time without compensation.
- After termination of the contract, a final settlement of call costs not yet charged can follow.

## Features for end-users with disabilities

No specific products or services available.

<sup>1</sup> Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).

<sup>2</sup> Prices quoted include VAT.