

Contract summary

- This contract summary provides the main elements of this service offer as required by EU law¹.
- It helps to make a comparison between service offers.
- Complete information about the service is provided in other documents.

Services

- Mobile calling plan for residential use.
- Unlimited calling / texting to Belgian fixed or mobile numbers, from within Belgium or the EU, 24/7.
- Roaming outside the EU roaming zone as well as international calls are blocked by default. A written request for activation thereof can be submitted.
- VAS numbers (070, 090x, ... except 0800) blocked by default; possibility to be activated afterwards via [my edpnet](#).
- No mobile data included.
- Mobile usage can be monitored via [my edpnet](#).
- There are no preset caps placed on unlimited usage. If the determined usage exceeds the average usage of 99% of edpnet customers, edpnet can intervene. By this edpnet intends to maximize the quality of service for all edpnet customers. For more details, we refer to article 13.2 of the [edpnet Mobile conditions](#).
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Speeds of the internet service and remedies

Not applicable.

Price²

- Subscription fee € 8,00 per month
- Consult the rates for international calls via [this PDF](#)
- Consult the rates for calling VAS numbers on [this page](#)
- Listening to voicemail
 - o within Belgium Free of charge
 - o from abroad Roaming charges for a call to Belgium
- Keeping your current number Free of charge
- Billing
 - o calls within the EU Per second, after the first 30 fixed seconds
 - o calls outside the EU Per 15 seconds

Duration, renewal and termination

- The agreement has an initial term of one (1) month from the effective date.
- Without written notice before the expiry date of the initial term, the contract will automatically be renewed for an indefinite period, after which it can be terminated at any time without compensation.
- After termination of the contract, a final settlement of call costs not yet charged can follow.

Features for end-users with disabilities

No specific products or services available.

¹ Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).

² Prices quoted include VAT.